New Tochigi distribution center began operations in February 2023

In February 2023, operations began at a new distribution center that is the third PALTAC center to be equipped with the latest AI and robotics technologies. This distribution center will be used exclusively for logistics services for our customer CAWACHI LTD. in a move that will deepen our collaborative partnership. In addition, the installation of more advanced logistics facilities will allow us to further optimize distribution and improve efficiency, and reduce the environmental burden as we work to become a sustainable society.



Tochigi distribution center



Al case-picking robot



AI case-loading robot

VOICE



Atsushi Iwasaki Logistics Headquarters PALTAC CORPORATION

Improving efficiency across the entire supply chain and creating appealing workplaces

I participated in the operational set-up of the Tochigi distribution center as a representative from the Distribution Division. During the work to improve operational systems at the center, I was responsible for liaising with the development departments working on the logistics equipment and robotics, all the while taking into account feedback from those working on site. I think we have created a center that is not only efficient, but also offers better delivery accuracy and quality, partly through the automation of cargo handling procedures and the use of AI.

The work we have done at the center not only benefits our customer CAWACHI LTD. but also benefits PALTAC CORPORATION in various ways. For example, we can use PALTAC's logistics functions for bulk deliveries, thereby reducing the number of units sent out for delivery and simplifying operations. I also think that we have helped to create an appealing workplace where it is good to work, which is another positive in the distribution industry that is grappling with a manpower shortage.